PRODUCT · TIIVII SUITE

tiivii contigo

A communication space so nobody grows old alone.

Video calls, activities, biomarker tracking and reminders, on a screen designed for older people.



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THE CHALLENGE

Unwanted loneliness and cognitive decline advance unseen

Care services arrive late because they have neither continuous data nor a direct channel with the user between visits.

01

Isolation at home

Whole days with no contact with other people or with care staff.

02

No data between visits

Care staff decide with no objective information about what happened since the last visit.

03

Technology nobody uses

Interfaces designed for another audience, abandoned within days.

WHAT IT IS

A platform for the user and for whoever cares for them

tiivii contigo is a SaaS system with two modules: the user's, reached from a simple touchscreen, and the carer's, reachable from any platform, with follow-up on everyone in their care.

- Virtual video conference rooms for up to a hundred people.
- Dashboards with biomarkers and physical activity per user.
- A system to verify that activities were completed, plus scheduled reminders.
- Detection of cognitive decline through speech analysis.



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HOW IT WORKS

Two devices and one cloud platform

Each user gets an interactive screen and a data acquisition device.

01

The interactive screen

Access to calls, activities, reminders and messages with large, high-contrast buttons.

02

The smartwatch

It records biomarkers and physical activity and sends them to the platform.

03

The carer's panel

Per-person follow-up, an appointment calendar and a resource library.

04

The meeting points

Grouping people by proximity, interests or background to encourage connection.

FEATURES

Communication, follow-up and prevention in one system

- **Simple video calls**

  Users receive and place calls visually, with group calls of up to a hundred participants.

- **Meeting points**

  Themed rooms grouping people with similar interests or from the same area.

- **Follow-up dashboard**

  Biomarkers, physical activity and completed activities, per person and over time.

- **Speech analysis**

  From 30 to 60-second fragments, indicators are generated for the care team.

- **Emotional thermometer**

  Tracking of the user's emotional state over time.

- **Reminders and alerts**

  Scheduling of medication, activity and appointment reminders, with confirmation.

- **Resource library**

  Documents, tests, images and videos available to the care team.

- **SaaS architecture**

  A scalable cloud system with separate user and carer modules.

BENEFITS

Personalised care based on data, not on hunches

01

Less loneliness

The platform fosters connection between users and with the care team.

02

Early detection

Continuous indicators that allow action before decline becomes obvious.

03

Personalised routines

Activities tailored to each person's data, not to a generic programme.

04

Better use of care time

Staff prioritise those who need it most, based on objective information.

INTEGRATIONS

It fits alongside existing social services

The system is scalable and integrates with the care organisation's devices and processes.

Biomarker devices

A smartwatch as standard, plus other data acquisition devices.

IoT platform

Home sensors integrated into the same follow-up.

Care calendar

Care staff appointments and recurring scheduled activities.

Video conferencing

Built-in virtual rooms for one-to-one and group calls.

Speech AI models

Analysis of language markers over voice fragments from the user.

Reporting for the organisation

Aggregated data to justify the service to the funding administration.

HOW IT IS CONTRACTED

Priced per person served

Communication

AGAINST LONELINESS

- Interactive screen
- One-to-one and group video calls
- Meeting points
- Reminders and messages
- Carer panel

Monthly fee per person

Follow-up

ACTIVE AGEING

- Everything above
- Biomarker smartwatch
- Activity dashboard
- Activity scheduling
- Completion verification

Monthly fee per person

Prevention

COGNITIVE DECLINE

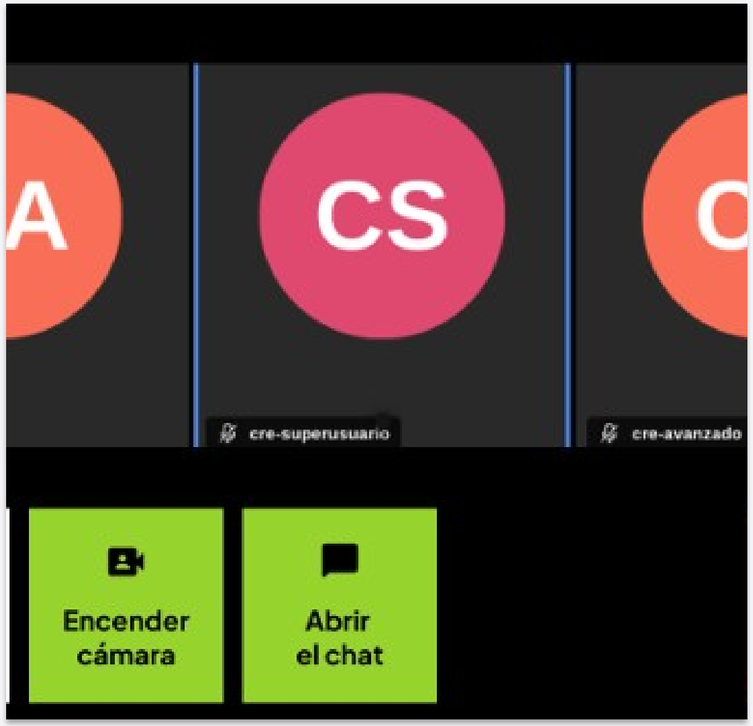
- Everything above
- Speech analysis
- Emotional thermometer
- Reports for the care team
- Resource library

Tailored project

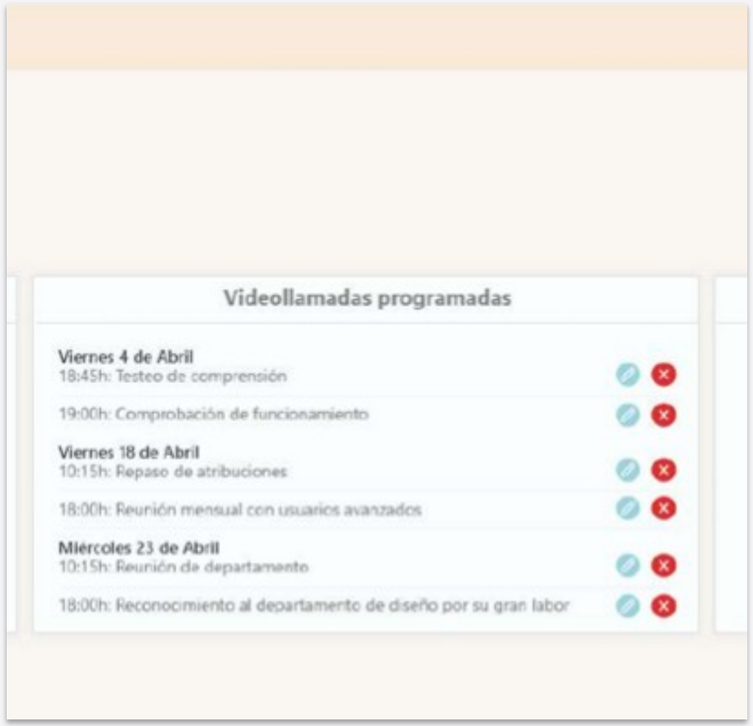
Indicative models, adaptable to public tender. Price depends on the number of users, the devices supplied and the modules enabled.

GALLERY

The platform in use



The user's screen, with large, clear actions.



Activity and appointment calendar for the care team.



Smartwatch recording biomarkers and physical activity.

CASE STUDIES

Organisations already caring with tiivii contigo

SPANISH RED CROSS

Companionship and follow-up for older people

The Red Cross uses the platform to accompany older people, with video calls, meeting points and activity follow-up.

https://www.cruzroja.es

PONTENOVA TOWN COUNCIL

A municipal video assistance service

The council offers the service to its older residents as part of its active ageing and anti-loneliness policy.

https://cinfo.es

CULINARIA

Monitoring meal conditions in homes

IoT sensors in homes and care centres to monitor fridge temperature, microwave use and meals in transit, with an SOS incident button.

https://cinfo.es

CINFO IN NUMBERS

System capabilities

100

people per virtual conference room

2

devices per user

30–60 s

of speech to produce the analysis

SaaS

a scalable cloud platform

FREQUENTLY ASKED QUESTIONS

What care organisations and social services ask

Can someone with no digital experience use it?

The interactive screen is designed for exactly that: large actions, few options, and calls received and placed visually.

Which devices are included?

Two per user: the interactive screen, which gives access to every module, and a smartwatch that records biomarkers and physical activity.

How are users grouped?

Into meeting points, using whatever criteria the care team decides: proximity, interests, background or anything else that makes sense for the service.

Does speech analysis replace a diagnosis?

No. It produces indicators and an orientation report for the care team, who assess and refer to the relevant health professionals.

Can activity completion be verified?

Yes. The system schedules reminders and verifies that actions such as taking medication or completing prescribed exercise have happened.

Does it scale to many users?

Yes. It is a cloud SaaS system, designed from the start to grow in number of users and active modules.

WHO IT IS FOR

Who delivers the service

01

City councils

Municipal active ageing and anti-loneliness services.

02

Social organisations

Companionship programmes with individual follow-up.

03

Care centres

Care homes and day centres that need continuous data on their users.

04

Telecare providers

Operators looking to go beyond the emergency button.

LET'S TALK

Start with a pilot group of users

We define the scope together, supply the devices and train the care team.

Request a proposal

Explore the platform

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